

## **LIFELINE PROGRAM**

The Lifeline telephone program assists residential customers who are recipients of social benefits and are experiencing financial hardship.

Lifeline Telephone Service provides a discount of \$8.25 on the monthly telephone bill. In addition, we can also connect new telephone service for half price (up to \$30) for qualified customers.

To be eligible, a customer must be enrolled in one of these programs and provide proof of their enrollment.

- Food Stamps
- Medicaid
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Safety Net Assistance
- Persons with a non-service related disability and receiving:
- Veterans Disability Pension
- Veterans Surviving Spouse Pension
- Persons who are Eligible to Receive Benefits from one or more of the Programs Listed Above but are not Currently Receiving Benefits from that Program

Individuals who are not receiving assistance from these programs but are eligible to receive assistance should call Germantown Telephone for more information.

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## **Link-Up America**

The Link-Up America program is a connection assistance plan, which provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- The assistance can only apply for a single telephone line at the principal place of residence of the applicant,
- The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old,
- The applicant must meet the requirements for the qualification for Lifeline Telephone Service stipulated above in this section.